



CHANGE OR RETURN ORDER

If you wish you may return your order and ask for a refund within the maximum of 14 days from the day of delivery.

To obtain refund, please follow the steps below:

1.- RETURN AUTORIZATION NUMBER:

[Dashed box for Return Authorization Number]

To obtain your Return Authorization Number, please have your receipt ready and contact our Customer Service Department by sending an email to this address info@remote-control-esma.com

2.- COMPLETE THIS FORM:

ORDER OR RECEIPT NUMBER	
ORDER DATE	
NAME AND SURNAME	
PRODUCT YOU WISH TO RETURN	<i>Brand and model</i>
NUMBER OF UNITS YOU WISH TO RETURN	

3.- PREPARE THE PRODUCT(S) YOU WISH TO RETURN:

** The product must be returned in perfect condition, in its box and original packaging and with accessories and user manual.

** We cannot accept returns of damaged or incomplete products. ** If you return a product in unacceptable conditions, you will lose the right to have it replaced and you will be charged the cost of sending the product back to you.

4.- SEND THE PRODUCT(S) TOGETHER WITH THIS FORM BY POST TO:

ESMA REMOTE CONTROL S.L.
Avd. De Castilla 32, nave 9, 28830 – San Fernando de Henares - Madrid.

Notice: Return without the corresponding authorization number will not be accepted.

Request made on in

Signature: