

FOLLOW THESE STEPS:

If you wish to replace a product with another one, an extra **charge of 8€** will apply to cover the cost of shipping of the replacement product and of processing the returned product, in accordance with general sales conditions.

The above charges must be included in the calculation of the final cost of the replacement product.

In case of an additional cost you need to send with your replacement order a copy of the bank transfer receipt.

Payment through bank transfer, with the following bank account number:

BENEFICIARY: Esma Remote Control S.L.

BANK: DEUTSCHE BANK

IBAN: ES45 0019 0034 4740 1003 2424

SWIFT: DEUTESBBXXX

CONCEPT: *Order number, name and surname*

HOW TO CALCULATE THE DIFFERNECE IN PRICE:

* If initially you ordered a product priced 50€ and now wish to replace it with a product priced 55€, the difference of 5€ must be added to the 8€ charge. In total, you must make a bank transfer for the sum of 13€.

* If you initially ordered two products with total value of 50€ and now wish to replace them with two products with total value of 55€, add the price difference of 5€ per product to the charge of 8€ and make a bank transfer for the sum of 18€.

* If you initially ordered a product priced at 50€ and now wish to replace it with a product priced at 45€, the difference of 5€ should be deducted from the charge of 8€ so that the final sum to be paid by bank transfer is 3€.

* If you initially ordered a product priced at 60€ and now wish to replace it with a product priced at 40€, the difference should be deducted from the charge of 8€, which means that we will send you by bank transfer a sum of 12€.

TO AVOID MISTAKES:

Please note that prices listed (with taxes included) refer to individual products and not to the price (with taxes included) of the complete order.

Prices of all our products can be found on our website: www.remote-control-esma.com